

Overview

baramundi Remote Control

Control and Manage Clients Remotely

Many problems have quite simple solutions: you just have to go to the computer concerned, see the screen outputs, and be able to respond with the mouse and keyboard. baramundi Remote Control makes long trips unnecessary and allows you to access any computer as if it were your own.

With baramundi Remote Control, you can

- Connect to every client in the network
- See the user's screen on your monitor
- Guide the user quickly to the right solution
- Take over keyboard and mouse control on the target system
- Directly access the target system

This means that typical user problems, such as unresponsive printers, software configurations, or help with individual software features, can be resolved directly without great effort. The help can be fully tailored to the user: from telephone support with a view of their desktop, through to direct access to their computer. If an administrator or helpdesk employee is accessing a client, the name and photo of the employee can be shown there and the user asked for permission before they can gain access.

At a Glance

- Direct connection to every client in the network
- Control of the target system
- Remote troubleshooting and maintenance
- Quick, targeted support of users
- Independent logon to unmanned clients
- Management and control of servers

baramundi Remote Control supports all **common Microsoft Operating Systems** from Windows XP, Vista, Server 2008, Windows 7 and Windows Server 2008R2.

Licensing

Like all modules of baramundi Management Suite, baramundi Remote Control is licensed per managed workstation. No separate server license is required. Our sales team will be happy to provide further information.

