More quality and safety

As a leading provider of innovative cutting, separating and grinding solutions as well as hydraulic steelwork, BRAUN Maschinenfabrik GmbH was looking for a transparent, efficient and capable endpoint management solution to manage the IT landscape of the Austrian medium-sized enterprise with little cost.

As many as 150 clients are managed by Florian Haslinger, Head of IT at BRAUN Maschinenfabrik GmbH, and his team for the Vöcklabruck location in the Austrian Salzkammergut. In terms of hardware and software, the company mainly uses Lenovo products with Windows 10 or Windows 7 Professional as well as Windows 2012 and 2016 as a server solution.

The desire for clarity, traceability and resource conservation
Until the middle of 2017, BRAUN was mainly concerned with manual work regarding IT: each client was manually installed and patched, since hardly any two systems in the company are the same. Larger roll-outs were therefore generally not possible. That would have clearly exceeded personnel capacities.

"We tried to reduce the workload by cloning the systems. Our available hardware was too inconsistent, though, to be able to achieve significant time savings," says Florian Haslinger. "Overall, this situation was very unsatisfactory, especially with regard to security, inventory and compliance. It was urgent for us to find a better solution," added Haslinger.

Easy to handle, from German production
When selecting the appropriate management software, Florian Haslinger and his team faced a large number of providers and individual applications. When searching for a product that combines efficiency, transparency and traceability, BRAUN contacted the IT service provider eSYS Informationssysteme GmbH in Regau. Based on the positive experience up to that point, eSYS then recommended the baramundi Management Suite from Augsburg software manufacturer baramundi software AG.

"After intensive testing, we were quickly convinced by the performance package of the Management Suite," Florian Haslinger confirms. "We especially liked the easy handling and the versatile application possibilities. Even with regard to the stringent requirements of European data protection, the baramundi software is better equipped as a purely German product than is a software solution from a US system vendor, for example. This feature is also reflected in the uncomplicated and immediately available service."

The actual implementation of the Management Suite took place in July 2017: with the help of a baramundi service technician, the entire setup only took one week. After only two weeks, the system was then productively anchored in everyday working life.

Automation of routine tasks
As part of its daily work, the baramundi Management Suite is used for a multitude of routine IT tasks by Florian Haslinger and his team. One particular challenge was to automate the management of the company's Autodesk Product Design Suite. The complex and comprehensive tool is a core element of everyday working life at BRAUN. This demanding project was implemented with the help of the experts from eSYS. It was possible to reduce software maintenance significantly as a reward for the effort.

So-called jobs, which include maintenance and application jobs, are handled by the IT team of BRAUN Maschinenfabrik GmbH with the baramundi solution. Florian Haslinger and his team distribute about 50 standard applications (such as Adobe Flash Player, the Office package and an ERP system) to standard clients. In total, more than 100 applications are distributed to end devices.

"We are now equipping new hardware with the required operating system and the desired applications with minimal effort – and without having to resort to cumbersome and rework-intensive cloning," says Haslinger.

Empower your IT

Order thanks to jobs

Via scheduled jobs, the inventory of hardware and software as well as file recognition now runs regularly. The patch management job runs twice a week. "Once an application and the associated job have been created cleanly, a lot of time and money is saved. The biggest advantage, though, is that all the end devices are always up to date. In some cases, it was even possible for us to deploy patches in a timely manner. It's particularly pleasant that with just a few clicks, I can immediately see which software or patch version my respective clients are on," says Florian Haslinger.

A completely satisfied customer

Satisfied, Florian Haslinger concludes: "Thanks to the support of eSYS Informationssysteme GmbH, with the baramundi Management Suite, we now finally have transparency with a clear graphical analysis. This saves time and protects our resources. In addition, with the team of eSYS and baramundi, we have capable and reliable partners at our side. With the baramundi Management Suite, the quality and security of the company has increased. I can no longer imagine everyday IT life without baramundi."

Company profile baramundi

baramundi provides its customers with efficient and secure cross-platform management for their on and off the network computers and mobile devices. Based on over 20 years of experience in the endpoint management space, organizations of all verticals and sizes value the quality and sophistication of baramundi's German engineered line of products.

baramundi is a leading innovator in the field of endpoint management, and has pioneered many exciting new technologies over time. During the development of its products, the baramundi team utilized cutting-edge technologies, focusing on high levels of reliability, unmatched usability, and of course on the customers' needs. baramundi's prime objective is to provide well thought out, flexible and yet easy to use solutions, taking complexities out of the ITs daily struggles for security, transparency and high levels of automation for the diverse landscape of servers, networks and end user devises.

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