Powerful and innovative PCs require a powerful and innovative IT management solution

High-end gaming system builder MIFCOM relies on easy-to-use endpoint management from baramundi

In the gaming community, MIFCOM is synonymous with luxuriously equipped, high-performance gaming PCs. Founded in Munich in 2003, the company initially focused on electrical and IT products. Since 2005, MIFCOM has been producing specially configured PCs known for compute power and graphics performance that are ideal for high-end games and demanding image and video editing. Around 20% of MIFCOM's PCs are purchased by large global companies developing the latest generations of high-performance 3D software, hardware and multi-GPU systems with water cooling. Today, MIFCOM's PC online store is go-to source for high-end PCs systems sector.

The company itself also requires a lot of power for this. The company employs around 200 people in three locations with around 150 Windows desktop PCs and 80 notebooks. In addition, there is mix of about 50 Windows and Linux servers. Jonas Westphal and two IT administrators oversee end device management, a demanding, high-priority responsibility focused on ensuring an efficient working environment and keeping business operations running smoothly.

A unique IT environment

„It should come as no surprise that we have highly specialized equipment in many areas," says Mr. Westphal. "You rarely find typical PCs in our company. For a long time, we only had an unmaintained SCCM to manage our endpoints. When the need for home office workstations suddenly arose during the coronavirus pandemic, maintaining a clear overview of the network increasingly difficult. That was mainly due to SCCM's poor user interface and complex structure. We realized that situation was no longer sustainable - especially because updates were difficult to manage with WSUS," he says.

Quick assistance from baramundi

„We then looked at but were unconvinced by various management solutions available on the market. I had already had many years of good experience with baramundi at a previous employer so the decision was relatively easy for me, Mr. Westphal says.
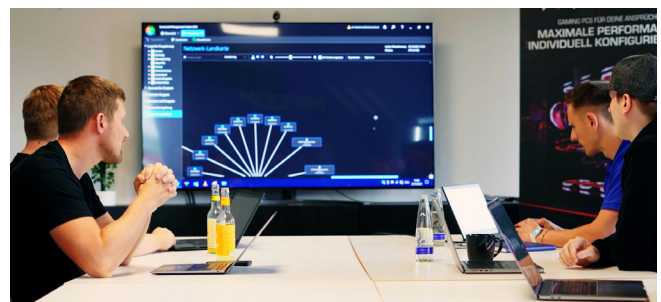
"I knew that integration and setup would be quick. The proof of concept was up and running within a few hours, and the team was using it productively in a few days."

More time for what really matters

„Since we switched to baramundi, our work process has changed significantly. The entire life cycle of our PCs is now handled by bMS. We can use the job system to equip a new computer with an operating system and associated software packages in no time at all. Windows updates can also be distributed across all computers in the network with minimal effort. At the same time, the inventory allows us to keep track of what we have installed on which devices, where, and in which configuration. Thanks to the numerous automation functions we can now complete jobs that used to take hours in just a few minutes. As a result, we also have time to deal with strategic projects again."

Next Steps

„One of these projects is the comprehensive migration to Windows 11. Without baramundi, this would keep our department completely busy for weeks. Instead, we can now configure and adapt everything correctly in advance. As a result, we are pretty relaxed about the roll-out."

Conclusion

„For me, the software gets a clear recommendation," says Mr. Westphal. "I would introduce the system again at any time. Once you start using it you never want to work without it again."